

## ***Holiday Junction featuring Brickopolis 2017-18 FAQs***

### **Hours:**

Monday – Saturday 10 a.m. to 5 p.m.

Sunday 11 a.m. to 6 p.m.

### Special hours:

Friday & Saturday, November 24 & 25 10 a.m. to 6 p.m.

December 24, 11 a.m. to 3 p.m.

December 26 – 30, 10 a.m. to 6 p.m.

December 31, 11 a.m. to 6 p.m.

### **What will the holiday experience include this year?**

There will be four train layouts in *Holiday Junction featuring Brickopolis*: the G-gauge Thomas the Tank Engine and Friends, a G-gauge Furlow layout, a pre-World War II O-gauge Lionel layout and an interactive Lionel layout that kids can interact with to raise gates, flash lights and open building doors.

Returning this year is the riding train, ready to take passengers 52 inches and under on a journey through a winter wonderland.

There will be historic toys displayed in cases, including a 1935 Monopoly set and a collection of dolls from the early 20<sup>th</sup> century. Also on display will be a selection of railroad artifacts.

The *Brickopolis* portion of *Holiday Junction* features a LEGO train chugging through a city scene and a holiday village filled with candy cane skyscrapers, Santa's workshop, skating rink and so much more. There are also LEGO play tables and a Duplo play area for the youngest LEGO lovers.

Santa returns November 24 to light the Union Terminal tree and is eager to hear your holiday wish lists. Santa will be in the exhibition daily through December 24.

Pogie and Patter have retired from being on display during the holiday season. Pogie and Patter are collection pieces and we want to preserve them for future generations.

### **Will the Duke Energy Holiday Trains be on display?**

Due to portions of the building being temporarily closed for the restoration of Union Terminal, the Duke Energy Holiday Trains will not be on display this year. As crews near the completion of a new gallery for the historic trains, the 71-year-old track is being carefully disassembled in preparation for the move into the new gallery. The Duke Energy Holiday Trains will reopen in their new gallery for the 2018 holiday season.

### **Are you still offering free admission to Duke Energy customers?**

Duke Energy has discontinued their voucher program for free admission so their customers will not receive free admission this year.

### **Do I have to pay to visit the train layouts?**

The experience is included for Cincinnati Museum Center Members or with a ticket to *Holiday Junction featuring Brickopolis*.

Tickets are:

Adults \$10.50

Children (ages 3-12) \$8.50  
Seniors (ages 60+) \$9.50  
Toddlers (ages 1-2) \$5.50  
Under 1 free

### **How do I become a Member?**

Becoming a Member is easy and there's no better time than the holidays to join. You can purchase a Membership in person at the Box Office, online at [cincymuseum.org/join](http://cincymuseum.org/join) or by phone by calling (513) 287-7041. From November 10, 2017 through January 2, 2018 when you buy one Membership, you can get a second Membership at 50% off. And remember, Members get early access on Mondays and Saturdays at 9 a.m., a great way to avoid the crowds this holiday season!

### **Does an infant need a ticket?**

Infants under age 1 are free. A toddler pass is \$5.50 for ages 1-2.

### **Where will Santa be?**

Santa will arrive on Friday, November 24 for the tree lighting at noon. He will then welcome guests to visit him in his workshop inside *Holiday Junction featuring Brickopolis*. Children can share their holiday wish lists and get their picture taken with Santa through December 24. Photos with Santa will be available for purchase during peak visitation periods but families are always welcome to snap their own photo.

### **What are the hours to visit Santa?**

Santa is available during museum hours except for his milk and cookie break from 1-2 p.m. He is also available to our Members during our Member hours on Mondays & Saturdays from 9-10 a.m.

### **How much walking is required?**

There are many train layouts and areas to see in *Holiday Junction featuring Brickopolis*, so we do recommend wearing comfortable shoes. However, there are areas for guests sit down within the exhibition as well as in the temporary lobby.

### **Is it wheelchair accessible?**

Yes, all exhibits and experiences at Cincinnati Museum Center are wheelchair accessible this holiday season.

### **How much is parking?**

Parking is \$6 per vehicle daily. Members park for free.

### **Am I able to drop people off at the front door?**

Due to construction work related to the restoration of Union Terminal, you cannot drive to the front door. A courtesy golf cart shuttle is available most days for those guests who may have difficulty walking to the front doors.

### **Are strollers and wheelchairs available?**

We do have limited strollers and wheelchairs available to rent for a \$5 rental fee plus a \$5 deposit (which will be returned once the stroller or wheelchair is returned). Due to the limited number available, guests are recommended to bring their own stroller or wheelchair.

### **How do I avoid the crowds?**

Cincinnati Museum Center is open 7 days a week, 363 days a year (closed only on Thanksgiving and Christmas). We recommend visiting on week days to avoid the higher volume of weekend visitation. You can also purchase your tickets online and print them at home or save them to your phone to avoid the lines at the box office. If you're a Cincinnati Museum Center Member you have early access to *Holiday Junction featuring Brickopolis* at 9 a.m. on Mondays and Saturdays.

### **What can I expect when I visit Union Terminal?**

Construction is in full swing as we work to restore Union Terminal. Aspects of your visit may be different as the work continues and we make sure your visit is fun and safe.

- The Duke Energy Children's Museum is temporarily closed due to unexpected construction activity.
- The front entrance drop off zone has been reconfigured due work on the plaza and fountain area. The new drop off and pick up zone is at the bottom of the fountain. This area is not covered.
- The parking lot on the north side of the building (to your right as you face the building) is available for guest parking. There are additional handicap spots in this lot.
- We have constructed a temporary lobby in the Rotunda for the safety of guests as restoration work occurs on the front windows, the historic mosaics and the Rotunda ceiling itself. There is a viewing window so you can get a glimpse of the historic mosaics and the work going on behind the scenes.
- Ticket sales and Member services are still accessed through the Box Office in the temporary lobby.
- Restrooms are available in the lower lobby outside the entrance to *Holiday Junction featuring Brickopolis*.
- Both the escalators and the large elevator that lead down to *Holiday Junction featuring Brickopolis* are available.
- Wheelchairs and strollers are available for rent at the Box Office.
- There is limited food service available in the lower lobby with coffee, snacks and grab-and-go options.
- Public safety and first aid are located in the temporary lobby next to the Box Office.