



Constructing Meaningful Change

What to Expect When Visiting Union Terminal in July

Construction is now fully underway! Aspects of your general visit will be different as the work continues and we make sure your visit is still fun and safe.

- The front entrance drop off zone will be reconfigured at the beginning of the month due to scaffolding on the exterior of the building. Once that is complete, you will not be able to drop off or pick up at the front of the building. The new drop off and pick up zone will be at the bottom of the fountain. This area will not be covered but the walkway along the building on the north side will be covered.
- The parking lot on the north side of the building will still be available for guest parking. There will be new handicapped spots in this lot.
- The temporary lobby scaffolding will start going up mid-July. You will still be able to see the Rotunda for a period of time but will not be able to leave the carpeted area in the front of the Rotunda. You will still purchase your tickets at our box office in the same location.
- Due to the temporary lobby scaffolding, there will not be access to restrooms on the main floor. Restrooms will still be available in the Duke Energy Children's Museum and outside the entrance of the Special Exhibit Gallery.
- Both the escalators and large elevator that lead down to the Duke Energy Children's Museum and Special Exhibit Gallery will continue to be available for guests.
- We will still have wheelchairs and strollers available for rent.
- There will be food service available on the lower level with limited grab-and-go options starting July 5.
- We will continue to have retail available in the Special Exhibit Gallery that is in conjunction with the content of *Da Vinci – The Genius*. There will be no retail available on the main level.
- Public safety and first aid will continue to be available on main level. This will continue to serve as our lost and found as well.